

## Frequently Asked Questions

### **When can we collect our t-shirts and walker packs?**

We'd love everyone to collect their t-shirts and walker packs before event day if possible.

#### **Collection dates and locations:**

Fridays 15th & 22nd May (10am–4pm)

At our hospices in Sutton Scotney, main reception at **Jacksplace**

Address: Stockbridge Rd, Sutton Scotney, Winchester SO21 3JE

(W3W: [///number.ethic.auctioned](#))

Saturdays 30th May & 6th June (9am–12noon)

At our **Winnall warehouse**

Address: Unit 3 Moorside Road, Winnall, Winchester SO23 7RX

(W3W: [///ironic.propelled.unleashed](#))

*We recommend using **What3Words** rather than the postcode for directions.*

If collecting for others, please have their full name and t-shirt size. You may also collect on the day—just let us know in advance.

### **Can we bring sponsorship money with us?**

Yes. Please hand it in at the information desk at your start location, in a clearly labelled envelope (name, walker number, amount).

### **What if I arrive late and miss check-in?**

Late arrivals cannot take part for safety reasons. Please arrive within your start window.

### **Can friends and family come watch?**

Yes, spectators are welcome!

### **Can friends and family sign up on the day?**

26-mile and 12-mile: Not recommended.

5-mile: Yes, registration available at Pitton.

### **Is there food and drink available?**

Yes — each pitstop will offer refreshments. We won't be providing bottled water, but there will be water refill stations available along the route so you can top up your bottle as you go.

### **Are there toilets?**

Yes, at each pitstop.

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### **Where can we park?**

There are no buses after the walk. Please park in Salisbury and take a pre-event bus to the start. Check local websites for the latest parking information.

### **Are there buses?**

Yes, before the walk only. Travel is free but must be pre-booked, if you have confirmed your bus requirement, please contact [charlotte.patrick@naomihouse.org.uk](mailto:charlotte.patrick@naomihouse.org.uk) .

Collection point for all buses is: Salisbury Cathedral Walls, SP1 2SF  
(W3W: [///chip.saying.tries](https://www.chip.saying.tries))

#### **Timetable:**

- 06:30 – Salisbury → Winchester
- 11:30 – Salisbury → Broughton
- 13:30 – Salisbury → Pitton

### **Are there changing rooms or a bag drop?**

There are no changing rooms or bag drop. We advise that you come wearing your t-shirts.

### **Can I bring my dog?**

Yes. Dogs must remain on leads, start at the back, and be cleaned up after. Please note dogs are also allowed on the buses.

### **Who do I contact in an emergency?**

Please save these numbers:

- Primary Emergency Number (medical): **TBC**
- Event Emergency Number (non-medical): **TBC**

### **Can I withdraw during the event?**

Yes, of course. If you wish to withdraw from the event, please do so at a pitstop where you will be able to have a refreshment whilst you arrange your own transport home.

If withdrawing mid-route, text your name and walker number to the Withdrawal Number **(TBC)**.

### **If I can't take part, can I give my place to a friend?**

No. Places are non-transferable. Your fee will become a donation if you cannot attend.

### **Is the route pushchair/wheelchair friendly?**

## Frequently Asked Questions

No. The route is uneven countryside terrain with inclines.

### **Can we run the route?**

Please don't run the route. If you do, you may arrive at the pitstops before they open, as their timings are planned around walking pace. This would mean missing out on the essential rest and refreshments provided along the way — both of which are really important for completing the challenge safely and comfortably.

### **Thank you!**

We can't wait to welcome you to this year's Clarendon Way Walk! Thank you for taking on this challenge and supporting local families at Naomi and Jack's. If you have any questions before the big day, please get in touch—we're always here to help. See you at the start line for an unforgettable day!